



Moving to Pharmacy 2030
Plugged-in, Engaged,
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3rd National Pharmacy Conference
3-6 October 2019
Sun City, @3NPCSAPC

SAPC Disciplinary Process – Feedback and advice to the Pharmaceutical Industry



**South African
Pharmacy Council**
www.sapc.za.org

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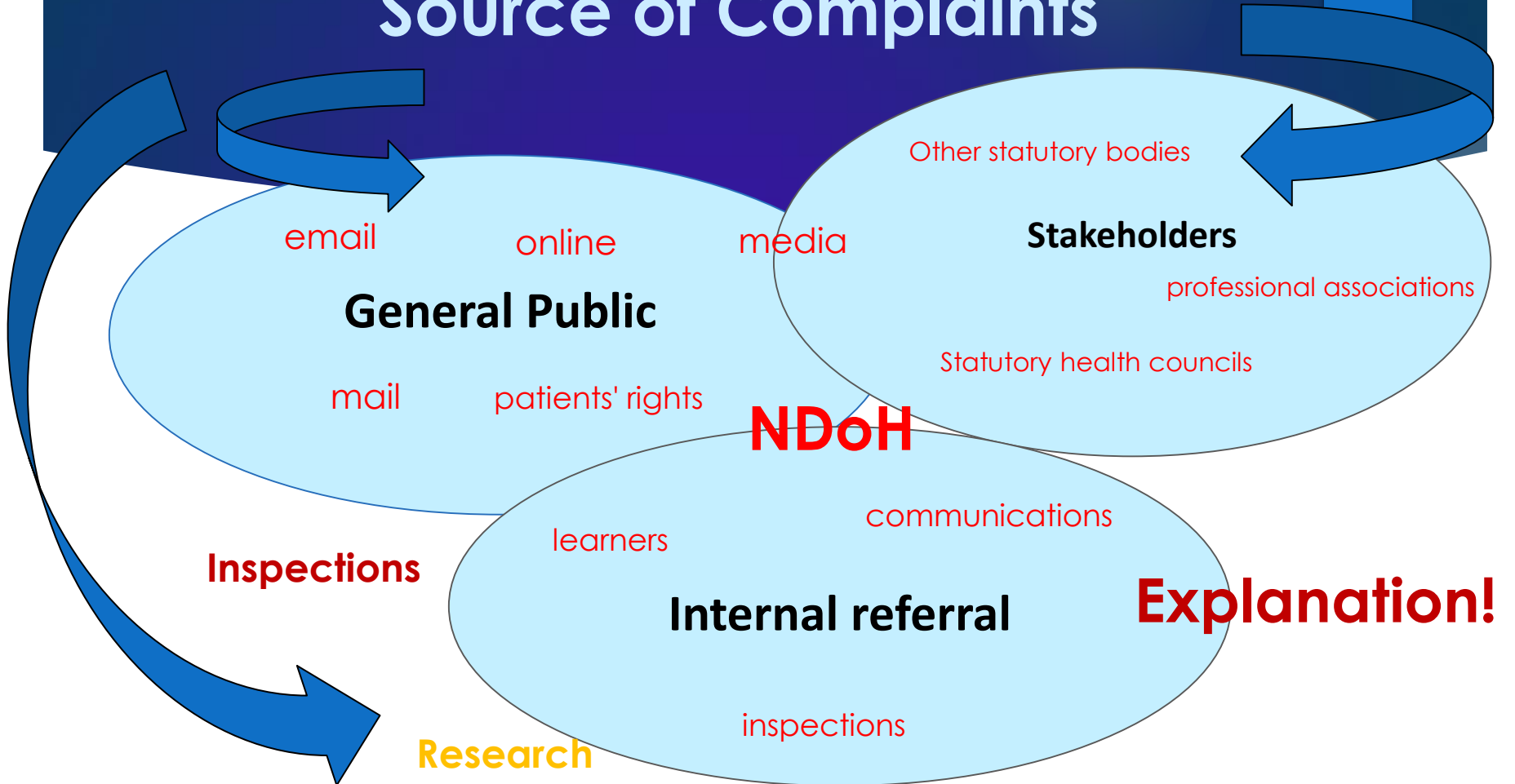
Overview

- ▶ **Disciplinary Process**
 - Source of complaints
 - Committee structures
 - Process overview
- ▶ **Role of the Responsible Pharmacist**
 - Grade C inspections
 - Consequences of business decisions
- ▶ **Transgressions Trends**
 - Where can industry play a role



Source of Complaints

3



Disciplinary Committee Structures

Committee of Preliminary Investigation (CPI)

- Council Members
- Review on paper
- Internal legal support

- No further action
- Informal Inquiry
- Formal Inquiry

Committee of Informal Inquiry (CII)

- Council Members
- Pro-forma complainant – pharmacist
- No legal representation
- Informal proceedings – Q&A

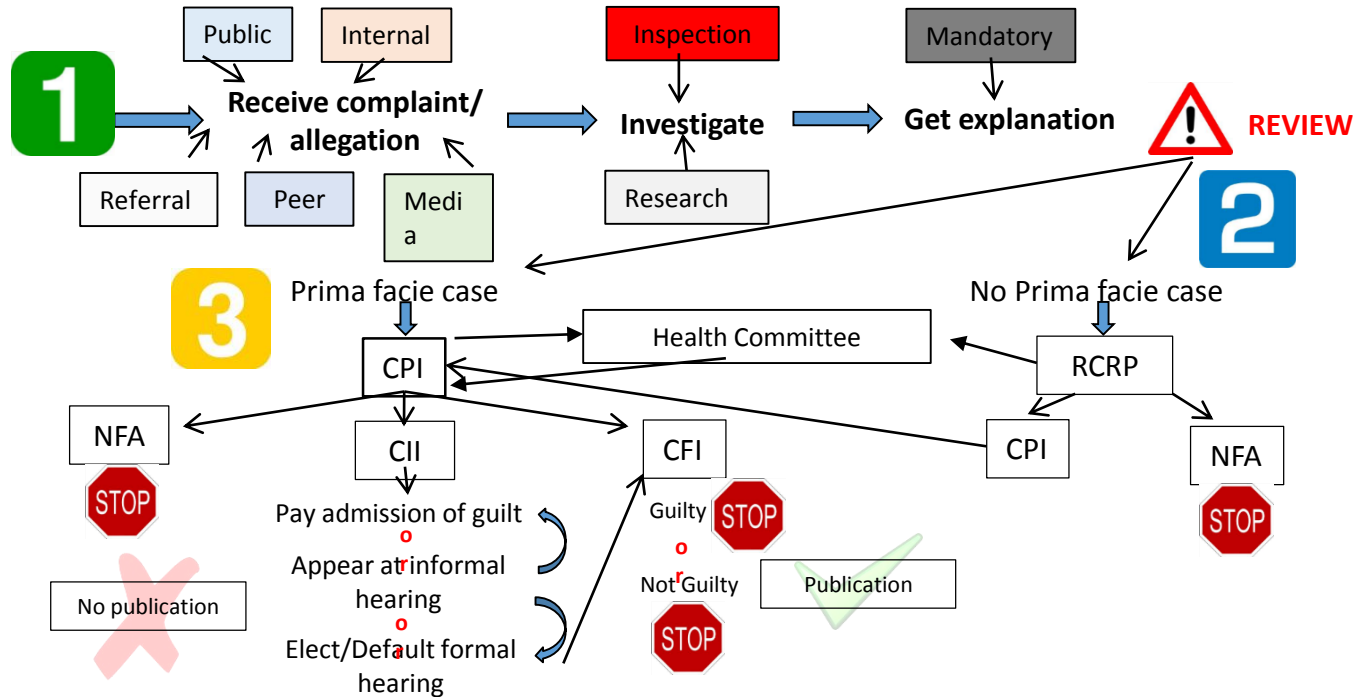
- Pay admission of guilt fine
- Informal hearing
(guilty/not guilty/formal)
- Formal hearing

Committee of Formal Inquiry (CFI)

- Council Members
- Legal advisor
- Legal representation

- Not guilty
- Guilty with sanctions

Disciplinary Action in practice



Grade C Inspections

- ▶ **When are Grade C inspections handed over for disciplinary investigation?**
 - No pharmacist present during inspection
 - No Responsible pharmacist registered with the SAPC
 - Second or more Grade C inspection
- ▶ **What can a RP do to avoid disciplinary?**
 - Answer your inspection shortcomings online
 - Do the self assessment
 - Attend to administration issues like the registration of a RP

Business Decisions

- ▶ Advertising
- ▶ Relocation without applying for the necessary licences
- ▶ Behaviour of reps
- ▶ Kick Backs



Transgression Trends

▶ Dispensing errors (Community and Institutional)

- bad handwriting on prescriptions,
- similarities in product names,
- similar packaging

▶ GPP shortcomings (Grade C pharmacies)

- Study done by NWU show that as a general rule industry is compliant in terms of GPP
- Attitude that SAHPRA will pick up more problems in inspections than SAPC

▶ Operating pharmacies without pharmacists/Responsible Pharmacists

- Applying as RP automatically removes you as RP from previous pharmacy

▶ Responsible Pharmacists not having the correct systems in place to avoid errors or support staff working outside of scope of practice

- Taking control and responsibility



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